



# DelDOT - Development Coordination EMAIL-BLAST

**Subject:**

PDCA Email Notifications

**Effective Date:**

October 8, 2020

*Notice*

Over the last couple of weeks concerns have been brought to our attention that users are either experiencing a delay in or not receiving the system generated emails sent by the Planning Development Coordination Application (PDCA). After looking into the situation further, it has been determined emails are being blocked due to third-party security applications.

Our Quality Control team has been coordinating with the Developer of PDCA and our IT Department regarding this problem. At this time a resolution is in process, to provide DelDOT authentication checks and a static IP address that will be recognized by members receiving emails from PDCA. It is our intention to have this resolved as soon as possible.

Our consultant, JMT, can coordinate with you directly to configure your security systems to allow the PDCA emails to be received. Please contact them at [PDCASupport@jmt.com](mailto:PDCASupport@jmt.com) for additional assistance.

We appreciate all those who have informed us of this problem and your patience as we work through it.

If you have any questions, please feel free to contact the Development Coordination Section at 302.760.2266.

October 8, 2020